DUBAI GEM PRIVATE SCHOOL

STRIVE FOR EXCELLENCE

BRING YOUR OWN DEVICE (BYOD) POLICY: 2024-2025

Written by:	Ms. Parie Stoneman	Last Review:	May 2024
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FAQ – BRING YOUR OWN DEVICE (BYOD)

GOING PAPERLESS

At DGPS, we are committed to embracing modern educational practices and adapting to the evolving technological landscape. To foster 21st-century skills and reduce our environmental footprint, we encourage the use of personal devices such as laptops, tablets, and iPads. However, we recognize the challenges and concerns that come with integrating technology into education. This FAQ aims to address those concerns and provide clarity on our BYOD policy.

1. **Do students have to register their devices?**
Yes, students will have to register their devices with the DGPS IT Department. Parents and students will need to sign the DGPS Acceptable Use Agreement prior to the device being registered to the DGPS network.

2. **When can students use devices?**
Students can use the devices only under teacher's supervision.

3. **Are students allowed to access social networks?**
No, students will not be allowed access to social media using the school network during school hours. The school will disable access to all social network applications.

4. **Can we protect our network and student devices from malware and unauthorized content?**
We have secure WIFI coverage throughout the school. Additionally, students are taught about digital citizenship and staying safe online. While we have measures in place to secure school-owned devices, we cannot control student-owned devices' security. Students are responsible for ensuring their devices are secure.

5. **Do you have antivirus, URL filtering, secure remote access, and data protection in place?**

We have three different kinds of tools such as:

- **McAfee Enterprise -** Antivirus tools which are installed on all the school computers and Servers guaranteed to detect or delete the malware, Trojans from the computer.
- **Sonicwall Secure VPN Access -** To access the school network from the outside network, but access only to management staff & IT staff.
- **Veeam One -** To protect the data on the server, server data is backed up every day onto our data store.

- **Manual Backup -** To protect the data, even if our data store fails due to hardware or software failure, manual backup is taken twice a week during school-working day.
- **Sonicwall CFS -** Controls URL filtering only on school computers and servers.

However, we cannot intercept and control any connectivity done through Hotspot or Tethering or using personal 3G/4G data packages.

6. Who is allowed to get on the network?
Only trusted devices of staff and students are granted access to the network within school premises.

7. Will you allow off-campus access to the school network?
No. Off-campus access is not permitted to ensure network security and student safety.

8. Are mobile phones allowed as a substitute for a device?
No, mobile phones will not be allowed as a substitute during lessons. All students must carry their personal devices.

9. What are the main Learning Platforms used by the school?
Google Classroom, Google Meet, Microsoft Teams, Seesaw (FS & KS1), & Zoom.

10. Where will students charge their devices?
Students should ensure their devices are fully charged at the start of the school day. All classrooms are equipped with charging stations for use if needed.

11. How will devices be secured when not in use?
It is important that students take responsibility for their own equipment, naming their device, handling it carefully, and storing it securely when not in use. Mishandling portable devices is the largest cause of problems. Students are responsible for their own devices' security.

12. Do you have a plan for loaning equipment to students without a device?
No, DGPS has no provision for loaning devices to students.

13. What are the policies and procedures for Lost, Stolen, or Damaged Devices?
Each user is responsible for his/her own device and should use it responsibly and appropriately. DGPS takes no responsibility for stolen, lost, or damaged devices, including lost or corrupted data on those devices. Students will have the final responsibility for securing their personal devices.

14. Will the school provide technical support for the students' devices?
DGPS does not guarantee connectivity or the quality of the connection with personal devices. While limited support may be provided on a best-effort basis, Dubai Gem IT department is not responsible for maintaining or troubleshooting student devices.

15. What are the consequences in case of violation of DGPS BYOD policy?
Violations may result in disciplinary action up to and including suspension/expulsion for students. Appropriate disciplinary action shall be applied according to the school code of conduct/behaviour policy. Law enforcement agencies may be involved after consultation.

16. What types/models of devices can be brought?
The device must be equipped with internet capabilities and possess the ability to create and edit common documents. We allow netbooks, laptops, or tablets of 7-inch screen size or larger.

We remain committed to facilitating a safe, innovative, and technologically enriched learning environment for our students. By working together, we can harness the power of technology to enhance education while addressing the challenges of today's society.

APPENDIX A

GUIDELINES

Laptop Specification:

2022 Apple MAC Book Pro Processor: Apple M2 chip with 10-Core CPU Hard Drive: 256 GB SSD RAM: 8 GB Display Size: 13 Inch OS: MAC OS Price Range: 4700 to 4900 AED	**Apple MAC Book Air – M1** Processor: Apple M1 with 7-core GPU Hard Drive: 256 GB SSD RAM: 8 GB Display Size: 13 Inch OS: MAC OS Price Range: 3500 to 3700 AED
Lenovo – IdeaPad Processor: Intel I5 Core 11th Gen Hard Drive: 256 GB SSD RAM: 8 GB Display Size: 15.6 Inch OS: Windows 10 or 11 Antivirus: Kaspersky Internet Security. Price Range: 1700 To 1900 AED.	**Dell – Inspiron Series** Processor: Intel I5 Core 11th Gen Hard Drive: 500 GB SSD RAM: 8 GB Display Size: 15.6 Inch OS: Windows 10 or 11. Antivirus: Kaspersky Internet Security. Price Range: 2500 To 3000 AED
HP – 250 G8 Processor: Intel I5 Core 11th Gen Hard Drive: 256 GB SSD RAM: 8 GB Display Size: 15.6 Inch OS: Windows 10 or 11. Antivirus: Kaspersky Internet Security. Price Range: 1500 To 1700 AED	

Tablet Specification:

Apple - IPAD AIR (4ᵗʰ Gen)	iPad 9th Generation
Apple - IPAD AIR (4th Gen) Brand: Apple Processor: Apple A14 Bionic CPU Speed: 3 GHz RAM: 4 GB Storage: 64 GB Internal Display: Retina display 10.9 Inch OS: IOS 14 Price Range: 1600 to 1800 AED	**iPad 9th Generation** Brand: Apple Processor: Apple A13 Bionic CPU Speed: 2.65 GHz RAM: 3 GB Storage: 64 GB Internal Display: Retina display 10.2 Inch OS: IOS 15 Price Range: 1200 to 1500 AED
Samsung Galaxy Tab S7 FE Brand : Samsung Processor: Qualcomm Snapdragon 750G RAM: 4 GB Storage: 64 GB Display: 12.4 Inch OS: Android Price Range: 1400 to 1800 AED	**Lenovo Chromebook Duet** Brand: Lenovo Processor: MediaTek Helio P60T RAM: 4 GB Storage: 128 GB Display: 10.1 Inch OS: Chrome OS Price Range: 900 To 1200 AED